



Arkansas State Board Of Physical Therapy

9 Shackleford Plaza • Suite 3 • Little Rock, AR 72211 • Phone: (501) 228-7100 • Fax: (501) 228-0294
E-mail: arptb@sbcglobal.net • Website: www.arptb.org

Board Members

Seth Coulter, PT

P.O. Box 3155
Russellville, AR 72811
Board Chairman

Robert Hill

P. O. Box 424
Hope, AR 71801
Public Member

Jennie Gregory, PT

1002 Abercorn Place
Sherwood, AR 72120
Secretary/Treasurer

Jennifer Parks, PT

614 Champagnolle Rd.
El Dorado, AR 71730

Todd Burton, PT

4303 Cypress Sprgs. Rd.
Jonesboro, AR 72401

Board Counsel

Warren Readnour

Office of Attorney General

Office Staff

Nancy Worthen

Executive Director

Sarah Chaney

Administrative Assistant

**August
2007**

Complaints

The Arkansas State Board of Physical Therapy is responsible for receiving and investigating complaints placed against physical therapists and physical therapist assistants and has authority to conduct investigations, enforce regulations and impose sanctions when a violation of law or regulation has occurred.

The Board receives various types of complaints. Many of the complaints are dismissed without a hearing. More serious complaints are handled with a formal hearing where the Board reviews all the data and the accused therapist is able to have counsel and answer the complaints. All complaints are taken seriously by the Board and should be taken seriously by all PTs and PTAs.

Misrepresentation

Complaints have been received by the Board concerning magazine and newspaper articles written about individual PTs and PTAs. In some articles PTAs have been represented as PTs. The Board may recognize these complaints as being typographical errors by the newspaper/magazine, however, PTs and PTAs have a responsibility to see that they are properly represented in any article written about them. PTs and PTAs should always request a proof of the article prior to print.

Unprofessional Conduct

Complaints have been received by the Board concerning unprofessional conduct outside the practice of physical therapy. Many times, the response from the PT/PTA is that the conduct described in the com-

plaint did not occur in their practice as a physical therapist/physical therapist assistant. Unprofessional conduct is not necessarily limited to the practice of physical therapy. Our actions as citizens can affect our professional lives and can be considered unprofessional conduct by the Board.

Documentation

Disciplinary action has been taken against PT/PTAs for fraudulent documentation. Your treatment record is a legal document that displays a standard of care. Your documentation is never more important than when you are answering a formal complaint. The more information that you have to support your actions the better you will be able to defend yourself. A very important part of documentation is the treatment time, which supports your billing.

Anonymous Complaints

The Board receives anonymous complaints on occasion. Usually an anonymous complaint results in no action being taken. However, if the complaint is accompanied by supportive documentation such as a newspaper article, depending on the complaint, it could be investigated and result in action by the Board.

Customer Service

The Board receives complaints that may have been avoided with good customer service and communication on the part of the PT/PTA. All PT/PTAs are encouraged to consider the feelings of their patients and conduct themselves in a professional manner. A little customer service goes a long way.

(continued on page 2)

(Complaints - continued)

Summary

If you are the subject of a complaint, you will be provided with a copy of the original complaint and will be given an opportunity to respond. It is advisable to be prompt and cooperative. It is not necessary for you to secure an attorney but you may want to seek their advice and assistance. Most of all, take it very seriously, this could affect the rest of your professional life. Be prepared for the process to take longer than you want and expect. It is not unusual for a single complaint to be handled over the course of two or three Board meetings if the Board does not receive good or complete information. The whole process may take several months to come to a conclusion.

Alice Ryan, PT

It is with deep sadness that the Arkansas physical therapy community laid to rest one of its early and active physical therapists, Alice Lee Farney Ryan, PT. Alice passed away in April 2007. Alice received her physical therapy training in the US Army in the late sixties and moved to Arkansas from Chicago, IL. She began her practice in acute care at St. Vincent Infirmary and was instrumental in the growth and development of Rehabilitation Services Department for St. Vincent Health System until her retirement in 1998.

She served the professional association (APTA) in many capacities throughout her career and mentored many up and coming Physical Therapy/Rehab Service providers and leaders. She was very supportive of licensure and regulation and fought to get licensure for PTAs in the State of Arkansas. After her retirement from practice and management, she served the State Board of Physical Therapy as the Executive Director for a short period of time, resigning for health reasons.

She was a dynamic person with a true love for life, devotion to her family, and a leader in her profession. She will be missed, but leaves a legacy for all to aspire to.

Continuing Education

The deadline to complete continuing education is December 31, 2008 for 2009 renewal.

Continuing Education Requirements:

Physical Therapists - 2 CEU's which equal 20 contact hours during the two-year period leading up to an odd year renewal

Physical Therapist Assistants - 1 CEU, which equals 10 contact hours during the two-year period leading up to an odd year renewal

The Jurisprudence Exam is required and counts for one hour of continuing education credit.

Time Frame:

The current accumulation period began January 1, 2007 and ends December 31, 2008. *(Only individuals issued licenses prior to January 1, 2007 are required to submit continuing education credits plus the jurisprudence exam for 2009 renewal.)*

How, When and What to Submit:

Upon completion of a course, submit a copy of the course description to the Board along with the Continuing Education Units form within 60 days after course completion. The Continuing Education Units form is in the Directory and also available on the website at www.arptb.org. Keep a copy of all courses for your files. Program content must be of clinical application, clinical management, behavioral science, or science. Many course sponsors submit a master list of attendees with verification of completion to the Board. Please check with the instructor or sponsor and if this is the case, you do not need to submit a duplicate certificate.

Continuing education credit can be checked on our website at www.arptb.org.

Are you moving?

You could miss important information if the Board does not have your correct address.



Section VII of the Rules and Regulations state:

It is the responsibility of the individual to notify the Board of an address change in writing. The licensee is required to provide written notice to the Board of any change of address within **ten working days** of the change.

Licensure Statistics

As of July 2007

Physical Therapists
Physical Therapist Assistants

Licensed

1472
767

TOTAL

2239

Individuals listed below have not renewed their license for 2007 and should not practice in Arkansas until reinstated. If you are aware of an individual listed who is currently practicing in Arkansas, please notify the Board in writing. Appropriate action will be taken following investigation.

Karen Adams	Robyn Goletz	Harold Myers, III
Pauline Agregado	Nathan Hardman	David Norsworthy
Sara Carpenter	Billy Holt	Kalua Postlewate
Adam Chandler	Sharon Hopkins	Sonya Sharp
Tonya Cook	Kimberly Hudson	Crystal Smith
Melissa Cunningham	Nina Kennicott	Livia Ursal-Hoffmann
Colin Davis	Shelly Kitterman-Brown	Suzanne Whitter
Maureen Donnelly	Cornelius Lovelace	Sherilyn Woodson
Garry Fama	Chad Matone	Skye Wray

To report practice without licensure, call 501-228-7100.

Disciplinary Actions



No disciplinary actions were taken by the Board between August 2006 and July 2007.

Individuals listed below did not renew their license for 2007 but are no longer practicing physical therapy in Arkansas and requested to be placed on inactive status:

Suzan Abeyta	Jason Cole	Donna Long	Rosalie Pixley
Sonia Allan	April Cooper	Joni Louis	Linda Puryear
John Allgood, Jr.	Brian Davis	Dena Lowrey	Ross Pussel
Evelyn Allison	Bradley Deckard	Peggy Maher	Sarah Raber
Maricel Anton	Alfredo Esguerra, Jr.	Jamie MaKovy	David Razon
David Barron	Marcia Esola	Nancy Martin	Vicki Readnour
Nora Beth	Alison Farris	Wanda Masterson	Carey Rice
Stephen Billy	Elizabeth Farris	Carolyn McElhaney	Jeanette Richardson
Melissa Blagg	Stacy Featherston	Elana McNealy	Pamela Richardson
Barbara Bradsher	Karen Frank	Laverne Mendel	Julius Rivera
Brooke Briske	Sherry Frino	Dale Menna	James Thomas Robinson
Floyd Lester Bristol	Martin Joseph Galas	Jean Miller	Anna Rush
Amy Brown	Nancy George	Jennifer Miller	Edwin Salutillo
Stephanie Brown	Rocky Goodwin	Susan Molle	Susan Schroeder
Ruth Burd	Denise Green	Pamela Moore	Jacalyn Schultz-Sloan
Taylor Burrell	Tina Harvey	Lennie Morron	John Smart
Lucinda Burson	Joletta Henderson	Shannon Neely	Babatunde Sokan
Angela Burton	Marianna Hendrycy	Kristi Nolan	Theresa Speake
Misty Cagle	Mary Hiegel	Gladys Nyachwaya	Wynde Sybert
Angela Campbell	Lynn Hill	Lance O'Brien	Jon Wilkerson
Susan Campbell	Melanie Hill	Shay Osborne	Carlos Williams
Nancy Canto	Jeri Hobday	Debra Ottens	Terry Wilson
Connie Chambers	Emma Ignalig	Lariza Pacheco	Vivian Wilson
Adam Chandler	William Kelly	Sherri Parks	Lea Woodham
Lori Childers	Amy Konvalin	Gregory Perry	Alicia Wright
Theodore Cochran	Carla Kyles	Randall Phillips	Courtney Young

Questions or
Comments?

Contact
the
Board
Office



Pre-sorted Standard
U.S. Postage Paid
Permit No. 480
Little Rock, AR

Arkansas State Board of Physical Therapy
9 Shackelford Plaza
Suite 3
Little Rock, AR 72211